



## **Public Service Publisher**

#### December 2004











# Mad For Arts







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#### What will we do



- Help publicly-funded institutions such as museums, galleries, state education and the NHS to increase the value for money they provide to tax payers
  - Decentralise production and distribution of content
  - Nurture and develop the talent of the UK population
  - Facilitate debate and discussion



#### How will we do it



- Channel 4 will use their experience as a commissioner of television and interactive content
- BT Rich media will allow institutions and individuals the freedom to create for every platform
- The NMSI provides a case-study of how digital technology can transform the delivery of publicly-funded services



#### Agenda



#### **The Principles**

**The Science Museum** 

The Role of BT

**Television Distribution** 

**An Example** 

Working title and bad joke



#### Key principles underlying our PSP proposal

- Going with the grain of preferences
- Unleashing the potential of public institutions and society as a whole
- Democratisation
- Clear Public Purposes
- Maximum impact, minimum market distortion





## Going with the grain



Broadcasting has historically been a relatively passive experience. Society has had two big ideas



## **PSB**

# Advertising



# New technologies have given the consumer more power













#### This puts pressure on the commercial PSBs





# To deliver in the digital age, the PSP must go with the grain of people's preferences

what people want





# Unleashing the potential of public institutions



Digital media allow public institutions to reinvent themselves. The Science Museum provides a great case study but it could also work for...







## Democratisation



#### The BBC tells you...



#### How to Cook



#### How to be a gardener



Log on to the BBC's new impractive online gardening course, developed is collaboration with the Royal Porticultural Society as www.bbc.on.ok/rgardening

inspiration is just a click away!

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# C4 sees things through the eyes of the consumer rather than the expert



Jamie's Kitchen



Location, Location, Location







# We want to take this further. Most of the killer interactive applications tap into people's need to communicate

**Instant Messaging** 

\*\*\*\*\*\*\*

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Email

Who can say this hasn't changed the way that they work? Allows all the members of my team who are under thirty to chat to their friends continuously while staying just as productive – or so they tell me

#### SMS



Hardly anybody saw it coming but that spare bandwidth offered a new way to communicate and the impact has been enormous



#### And we love watching ordinary people on TV



Game

Pop Idol





**Mastermind** 





**Big Brother** 



Young Musician of the Year



Operatunity



Video Nation



#### We want to create Athens for 59 million people

COMMUNICATION



This



#### We want to create Athens for 59 million people



#### **But also this**





## **Clear Public Purposes**



# To an extent, the purposes of the PSP will be inherited from many of the Partner Organisations









SCIENCE MUSEUM

education and skills



#### We would also like to add two more



Increasing civic engagement

 Facilitating production, consumption and broadcast at an individual, local, regional and national level





# Maximum impact, minimum market distortion



## Maximum impact, minimum market distortion

- Programming will appear on Channel 4
- Potentially, any other UK Channel
- Content on the internet for any non-commercial use
- No effect on the rights market
- No effect on the subscription market
- Very little effect on competition for viewers and advertising



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#### What does the NMSI bring to the PSP?



- Science and Society
- The Comprehensive Scientific Collections of NMSI
- Curatorial Expertise
- Science Narrative Expertise
- The Museums and Storage Facilities as Sets
- The Integrity and Authority of the Brand



#### What are we developing now?



- Educational and compelling programming
- Science news magazine that focuses on breaking stories
- Tell innovative and interactive science narratives that enable a wide variety of audiences to engage with science
- Break down barriers and improve science media literacy
- Create engaging science programming aimed younger audiences



#### What are we developing now?



- Work in partnership with national broadcasters and television producers to reach the largest audiences possible
- Broadcast interactive science events held at the Dana Centre
- Work with other partners to develop a national science engagement network
- Inspire the creation of science-based popular drama and entertainment
- To use all available new media available to engage with the public



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#### **BT's Position on the PSP**



- PSB must adapt in the digital age
- BT is therefore supportive of a PSP that embraces new technologies
- PSP will require both content commissioning skills and the ability to manage changing distribution technologies
- A consortium approach is most likely to bring the correct mix of skills
- BT is not a content commissioner...but understands the technology and can act as a distribution partner to many consortia



#### **Broadband Enabling PSB**



- 'On Demand' provides breadth & depth of choice & convenience
- Both "pull" and "push"
- Internet techniques to lead viewers to relevant PSB programming
- Delivery to multiple platforms
  - fixed-broadband to TV & PC,
  - also 3G mobile, WiFi and radio
- In time technology will change the content ...
  - **3G** study in Finland, 57% of programmes lasted less than 10 minutes & news most popular



#### **Tate Online**

UMAN

MEDIA STRATEGY & RESEARCH





- BT provides hosting & video streaming
- 65,000 images of art •
- Innovative use of video
  - 'Introduction to Modern Art'
  - 350 hours of content.
  - **Powered by BT Rich Media** -
- Tate online traffic has trebled to 4m visitors a year
- Tate Online has received 3 Interactive BAFTAs

#### **Example – Non-League Football**







#### **Example – Non-League Football**



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	WWW.CONFERENCE	FOOTBALL.TV	LOGIN REGISTER HELP ADVERTISE COMPERENCE LIVI		
0.0.0	ACCRINGTON STANLEY ALDERSHOT BARNET		LATEST VIDEOS     Our reporter speaks to Exeter City's new boss     Highlights of ALL Conference games to be show     Hereford v Barnet is Saturday's featured game		
	BURTON ALBION CANVEY ISLAND	Laugh like a	Enjoy all our goals from the season so far Sat 20th Nov 2004 - Register & vote for the one 'Featured Game' you want to see after final whistle. ALL other games available Tue/Wed (8.0%)  Barnet v Accrington Stanley (14.0%)  Carwey Island v Hereford United		
l	CARLISLE UNITED	villain, cry like a child			
	CRAWLEY TOWN				
	DAG & RED		(15.0%) Carlisle United v Dag & Red		
	EXETER CITY		(14.0%) () Exeter City v Leigh RMI		
	FARNBOROUGH TOWN		(7.0%) C Famborough v Northwich		
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	HEREFORD UNITED		(9.0%) 🔿 Scarborough v Stevenage		
	LEIGH RMI	PLAY FANSEVE	(9.0%) O Tarriworth v Gravesend & N		
	MORECAMBE	our cameras caught it, we'll show Celebrations all round as	ALL (2.0%) O Woking v York City		
	NORTHWICH	e-mail us with your clip requests Conference games to be	thoen/		
	SCARBOROUGH				
	STEVENAGE	EDGAR STREET			
	TAMWORTH		Contraction of the game		
	WORING		www.footballconference.co.ak		
	YORK CITY	PLAY Hereford v Bannet PLAY Hereford v Bannet Set interview ingleth Our reporter talks to Exet nee manager Interview ingleth Interview	orba		



HUMAN CAPITAL
# **Changing economics of content**



- Create once publish anywhere (to many platforms)
- Create once publish anytime (increases OTV)
- Willingness to accept lower production values for "not on tv" niche content (Non-league football)
- Technology changes reducing overheads i.e.
  - Aggregated play-out reduces manpower requirement
  - General computing & editing efficiency improvements
- Potential to monetise outside the UK



# Why BT and the PSP?



- Broadband coverage 99.6%, vs. 75% Freeview
- Willingness to distribute to <u>all</u> Broadband and mobile customers
- BT Broadcast Services expertise & experience
- Commitment to Broadband Britain & all UK regions
- Commitment to quality, customer satisfaction and service.
- Financial stability



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### **The role of Channel 4**





We would like to use Channel 4's skills as a commissioner

**First window on Channel 4** 

**Branding and Institutional support** 



# **Further rights distribution**



 Other UK channels to bid for the rights

 Creative Commons model for interactive material



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#### 2 million watch Fred Dibnah's Age of Steam









200,000 go to a rich media site at the National Railway Museum





2 million watch Fred Dibnah's Age of Steam



10,000 go to the museum









2 million watch Fred Dibnah's Age of Steam

200,000 go to a rich media site at the National Railway Museum

10,000 go to the museum

500 go on to become engineers



# A fictional example





2 million watch Fred Dibnah's Age of Steam

200,000 go to a rich media site at the National Railway Museum

10,000 go to the museum

500 go on to become engineers

1 of them finally sorts out the Oxford-London line



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Lots of existing ventures echo similar ideas

- Many museums and galleries
- Culture Online
- The Community Channel
- Teacher's TV
- Telewest Living Health
- The BBC Creative Archive



# So have you got a name and logo in mind then?

# **Off The Wall Communications**



# So have you got a name and logo in mind then?

# Off The Wall COMmunications



